



Please let us know if we are serving your needs.

The Board of Directors, Management and Staff trust that you have been well served. Please complete the inside of this pamphlet and let us know what you think about the service that was provided to you today.

Courtesy and Efficiency are the main requirements for our office.

A Property Owner:

- Is not dependent on us, we are dependent on them
- Is not an interruption of our work, they are the purpose of it
 - Is doing us a favor by letting us serve their needs
 - Is the most important person in the world to us
- The Navarro County Appraisal District is a political subdivision of The State of Texas created by the legislature and governed by the Property Tax Code that can be found at <http://www.cpa.state.tx.us/>
- The district's primary responsibility is to develop an annual appraisal roll for use by the taxing entities.
 - The Appraisal District **does not set tax rates or collect taxes.**
- For information about your tax rates and/or tax payments, please contact the Navarro County taxing entities directly, or the Tax Assessor/Collector's office in their respective jurisdictions.

As the Chief Appraiser of the district, it is important to me to know that we are serving you well. Please give us your comments and we will use them to further develop our staff into the professional and courteous team you deserve.

Karen Morris, RPA, RTA, CTA, Chief Appraiser

Navarro Central Appraisal District
www.navarrocad.com
111 East 1st Ave Corsicana, TX 75110
P.O. Box 3118 Corsicana, TX 75151
903-872-6161

Who helped you?

Staff Member's Name: _____

How courteous was this staff member?

- Very Courteous Average Very Discourteous
 Courteous Discourteous

I contacted the Appraisal District for help on:

- Homestead, Disability, or Over 65 Exemption Ownership Other: _____
 Agricultural Special Use Valuation Address Change _____
 Appraised Market Value Research _____
 Personal Property Rendition _____

In terms of the service you received, how would you rate us?

	Highly Satisfied	Satisfied	Dissatisfied
Friendly and courteous	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Willingness to listen	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsive to needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How long did it take to completely meet your needs?

- The problem was resolved today 1-3 business days Longer than a week
 3-5 business days Still not meet

Contact Information:

Name: _____

Address: _____

Phone: _____ E-mail: _____

How could we have better served you?

Should you desire to file a complaint you may do so by submitting a written complaint addressed to:

Mrs. Karen Morris, Chief Appraiser
Navarro Central Appraisal District
P.O. Box 3118
Corsicana, TX 75151
Email: karen.morris@navarrocad.com