



# Navarro Central Appraisal Review Board

David Ralston, Chairman

The Appraisal Review Board's role is to provide a fair, impartial, and timely hearing to the property owners of Navarro County.

Please complete this form to provide us with feedback on your experience

The Appraisal Review Board (ARB) by law is responsible for hearing from property owners concerning the appraisal of their properties. The ARB members are not, by statute, employees of the Appraisal District.

ARB members are county property owners selected by the Board of Directors to serve one to two year terms.

The ARB's duties and a property owner's right to protest are more thoroughly explained in the pamphlets entitled "Property Taxpayer Remedies"

<http://www.window.state.tx.us/taxinfo/proptax/>

The laws that establish and govern the ARB were created by the legislature. The ARB is governed by the property tax code that can be found at

<http://www.window.state.tx.us/taxinfo/proptax/>

The ARB does not set tax rates or collect taxes.

For information about your tax rates and/or payments, please contact the taxing entities directly, or the Navarro County Tax Assessor/Collector's Office or other collector's offices in their respective jurisdictions.

When you have a hearing the ARB will listen to you and the appraisal district representative and may adjust values based on evidence presented at the hearing.

When you arrive for your hearing, there will be an affidavit for you to sign stating the information you will present is true and correct. There is also information on the affidavit letting you know the hearing is recorded and that any evidence you present will become a part of the record for your case. There is also information ensuring the property that is the subject of the hearing and the type of protest you indicate on your Notice of Protest is accurately represented. Finally, the affidavit states that you have not discussed your case with any ARB member prior to hearing.

Please allow the staff assisting the ARB to scan your evidence when you arrive so it may be reviewed by the ARB through a projector, just as they will review the appraisal district evidence.

After your hearing, please take the time to complete this survey. We really want to know your thoughts about your experience.

# We want to know what you think.

Very  
Satisfied

Very  
Dissatisfied

Hearing date: \_\_\_\_\_

Friendliness and courtesy

\_\_\_

\_\_\_

\_\_\_

Property ID: \_\_\_\_\_

Willingness to listen

\_\_\_

\_\_\_

\_\_\_

Knowledge

\_\_\_

\_\_\_

\_\_\_

Professionalism

\_\_\_

\_\_\_

\_\_\_

The ARB recognizes your time is valuable.

Did you have to wait past your scheduled hearing time? How long? \_\_\_\_\_

I did not have to wait past schedule time \_\_\_\_\_

I had to wait:

Additional 1-15 minutes \_\_\_\_\_

An additional 16-30 minutes \_\_\_\_\_

An additional 31-45 minutes \_\_\_\_\_

More than 45 minutes \_\_\_\_\_

Reason for the delay as explained to you:

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Did you feel you were prepared with adequate evidence to support your opinion? Yes \_\_\_\_\_ No \_\_\_\_\_

If not what do you think would have better prepared you?

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Did you feel the ARB listened and weighed both your evidence and the evidence of the NCAD staff fairly? Yes \_\_\_\_\_ No \_\_\_\_\_

What were your observations?

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Please let us know any other thoughts about your experience with the ARB.

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Should you desire to file a complaint you may do so by submitting a written complaint addressed to:

The Board of Directors  
Navarro Central Appraisal District  
PO Box 3118  
Corsicana, Texas 75151